

December 3, 2010

George Kent Home Improvements Ltd.  
6350 Tomken Rd., Unit #1  
Mississauga, ON L5T 1Y3

VIA FACSIMILE  
905-670-3063

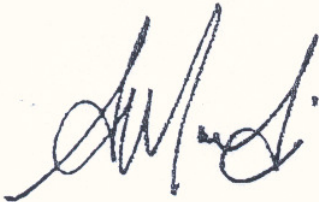
Hello,

I am writing on behalf of myself and my parents, Mr. & Mrs. Mauti, to express how delighted we are with the new doors installed. They look BEAUTIFUL !

We were referred to George Kent by my brother John Mauti, and met with Glenn Munro earlier this year when we arranged to have our windows replaced. I should have written when that job was completed, but somehow time slipped by and I didn't get a chance to tell you what an excellent job Lonnie and Matt did on that installation and the high calibre of customer service Glenn provided. Especially beautifully done was our front bay window – it's been months since the window installation, and my eyes are still drawn to the bay in awe when I drive up the driveway. We were so happy to have Lonnie and Matt back to do the door installation. Their skill and professionalism are exceptional, and you can see that in the finished product.

I have recommended George Kent to colleagues and friends and will most certainly continue to do so. Glenn Munro walked us through all the details and we would have been lost without his expert knowledge. Lonnie and Matt performed the installation in the most professional, timely and courteous fashion. What more could a consumer want – expert knowledge, trust, honesty, integrity and top-notch quality.

Thank you so much everyone!

A handwritten signature in black ink, appearing to read 'S. Mauti', written in a cursive style.

Sylvia Mauti,